



Please [click here](#) if this email is not displaying correctly

| [Register at Bulletin](#) | [Previous Bulletins](#) |

- Cisco Networking Academy Mexico**
- Editorial
- News!
- Our Community
- Did you know...?
- Gender Initiative in Mexico
- Activities Schedule
- Alliances
- CATC Support
- May I help you?

## CISCO NETWORKING ACADEMY MÉXICO

### E-Newsletter



### EDITORIAL Academy Connection a work of art...

"This bulletin has been edited in Spanish for the Spanish speaking community. The translation into English is to keep the World Wide Education Team informed and it is translated by a non-native speaker. Please use it only internally and do not distribute it."

The Academy Connection is similar to a painting; perhaps a Pablo Picasso or better yet - a Frida Kahlo. The Academy Connection vision was first conceived in December 2000. It was designed to support not only the Cisco Networking Academy program, but also its infrastructure and business policies for many years to come. To this day, I am amazed by the commitment and the resources (including blood, sweat and tears) that went into building this system. As a member of the Academy Connection team, I am relieved to say that the foundation has been established and the hardest part is behind us now. Now I look forward to assist in managing program additions and changes using the Academy Connection with relative ease and leveraging its powerful design and flexibility.

The Academy Connection was designed to address many of the pain points heard from our Academy Community and also from our senior management team. I believe that we have addressed most of those pain points while also building a system that is flexible enough to adapt to the growth of the program. In addition to simply building a website, the design team had to think about how we were going to migrate from our simple one-application, one-vendor, one-tier support team to a multi-application, multi-vendor, multi-tiered support model. January and February of 2003 were especially difficult because of so many unexpected events converging at once. Everyone had prepared as much as humanly possible and the green light was given by all parties to launch the site. In hindsight, our execution strategy needed more special attention. The events experienced during January and February really tested our support model and we are now in the progress of making adjustments as needed.

[More...](#)

[Academies in Mexico](#)

Job Placement:

[Students](#)

[Companies](#)

Nuevo Teléfono de Soporte

**01 800 5066600**

Lada SIN Costo

Descarga... esta Divertida **CANCIÓN** mp3

All of the Academies have been wonderfully patient and understanding considering the change they went through in January. The road ahead will certainly be challenging because I fear we have damaged the relationships and diminished the level of trust that we had with our Academies before the Academy Connection launched. The approach to reconstructing these relationships has at least three prongs. Most importantly, addressing the Academy pain points first. Secondly, we are working to deliver solutions in a timely fashion while communicating our plans in advance. And third, we are evaluating additional training needs and improving the support model. Many lessons have been learned and I know that the entire Cisco Worldwide Education team is dedicated to rebuilding the relationships we had in December – whatever it takes.

A fan of Frida Kahlo's described her creative style as "breathtaking yet bewildering". Sometimes I think that the Academy Connection is the same. Breathtaking in all that has been accomplished to provide the Networking Academy program with an amazing online tool; yet bewildering to people who are still learning how it works and the potential it has. I hope in a short time, everyone will understand and appreciate this work of art called the Academy Connection.

**Jen Bigos**  
**Academy Connection Program Manager**

[^Back to top](#)



Get in touch with us from

7am to 5:30pm PST.  
(Pacific Standard Time)



Visit us at:  
[www.cisco.com/mx/netacad](http://www.cisco.com/mx/netacad)



## NEWS!

### Attention Regional Academies

Send us your training schedules and we will spread them through the program's web page [www.cisco.com/mx/netacad/calen.shtml](http://www.cisco.com/mx/netacad/calen.shtml) . This is a way for your local academies to access this information.

### Attention Students

If you are a current student or a graduate from the Cisco Networking Academy Program and you are currently working, please help us update our records by answering the following questions [www.cisco.com/mx/netacad/encuestabt.shtml](http://www.cisco.com/mx/netacad/encuestabt.shtml).

[^Back to top](#)



## OUR COMMUNITY

**Ing. José Penhos**  
**Alumni of the Program**

### My experience in the Cisco Networking Academy Program...

As I recall my time as university student, I have great memories about those semesters where I attended to the Cisco Networking Academy courses. The group was very nice, the courses were special, interesting, fun, full of theory and hands-on exercises and also the learning process was special, it was a self-study course with access to the Internet. It was a very comprehensive and amusing experience.

When I am asked if my studies in Cisco Networking Academy have any influence in my current working life, I have to split my answer in two parts: at the beginning the model had a direct influence on me as a person, the way I am, the way a study and work; on the other hand, everything I learned, theory and practices allow me to offer solutions with similar features, but the bottom line is, this are effective solutions.

Right know, I am in front of my computer in the Israeli Embassy in Mexico, in the Commercial Department, coordinating a trade mission of over 25 companies in the telecommunications and IT areas, from Israel to Mexico. Most of the companies offer products that I wouldn't understand, had I not been a student of the Cisco Networking Academy.

Between México and Israel there is a Free Trading Agreement and since Israel is leader in High Technologies, bilateral commerce between these two countries is focused on this area. It is an honor for me to be able to help the growth of this project, thanks, among other things, for being a Cisco Networking Academy student.

[^Back to top](#)



## DID YOU KNOW...?

### **Bell Canada Utilizes Cisco Systems Technology to Help Deliver Surgical Grade Network to Power Historic Telerobotics Assisted Surgery.**

HAMILTON, Canada - March 4, 2003 - A three-armed robot directly translates a surgeon's natural hand, wrist and finger movements, allowing the surgeon to operate on a patient hundreds of miles away. This may sound like science fiction, but it's now reality following the completion of the world's first hospital-to-hospital telerobotics assisted surgery.

On February 28, 2003, Dr. Mehran Anvari, an internationally recognized specialist in minimal access surgery, performed the world's first hospital-to-hospital telerobotics assisted operation from St. Joseph's Healthcare, Hamilton, Ontario to a patient in North Bay, Ontario. Using a specially designed robot operating over Bell Canada's state-of-the-art national IP backbone, Dr. Anvari assisted Dr. Craig McKinley, a North Bay-based surgeon, in performing a laparoscopic Nissen fundoplication (acid-reflux) surgery over a distance of approximately 250 miles.

[Complete article...](#)

### Cisco shows wireless technology during NBA game

While Michael Jordan, Kobe Bryant, and other basketball players were playing the NBA All-Star Game a few weeks ago in Atlanta, several bits and bytes were airborne to improve security during this highly rated event. This was accomplished through Cisco's local area wireless technology.

[Continue...](#)

[^Back to top](#)



## Gender Initiative in Mexico

The female population in the universities has experienced a meaningful growth, but it's still lesser than the male population, even though women make up more than half of the population in Mexico.

The courses offered by the Cisco Networking Academy Program, grant women exponential benefits. First, it offers the latest IT knowledge and skills and an industry standard certification, allowing women to be part of the Internet economy. Women acquired a knowledge base, which allows them to help in the IT development of their community or country. On the other hand, women involvement increases the IT labour, helping its own economic development. Finally, Cisco Networking Academy Program offers individual study time and personalized learning, allowing women to overcome time and distance barriers, frequently associated with continuous education.

Aware of the need to take advantage of the opportunities offered to women in the TI and telecommunications area, Cisco and CLI have created several associations with international organizations, academic institutions, governments, and non-profit making organizations, intended for the gender digital division. Two of the participating organizations are AED (Academia para el desarrollo de la Educación; Education Development Academy) and IWITTS (Institute for Women in Trades, Technology & Science; Instituto para las Mujeres en Oficios, Tecnología y Ciencia), both of them working to assure the gender's basic training, through the Cisco Networking Academy Program.

Other countries where the Networking Academy is focused on gender, in cooperation with institutions and NGOs include, Cameroun, Ghana, India, Philippines, Rwanda, Mexico, Togo, Democratic Republic Congo, and South Africa. Besides, Cisco and CLI are working with new academies to train women as instructors and serve as models.

Through projects and associations like these, Cisco and the Cisco Learning Institute are working together to diminish the gender digital division and to assure women get the required knowledge to act as change leaders in the global information era.

For more information about Gender Initiative visit the website at: <http://gender.ciscolearning.org>

For more information about Cisco Learning Institute visit the website at: <http://www.ciscolearning.org>

### Aurora Salgado

Project Coordinator Gender Initiative in Mexico.

Mail: [ysalgado@external.cisco.com](mailto:ysalgado@external.cisco.com)

[^Back to top](#)



## Activities Schedule

### CATC and Regional Academies Courses

Technological University, Hermosillo, Sonora

**Semester 2**

May 19 – 27, 2003

Contact: [Elmer Moreno](#)

**Semester 3 & 4**

July 7 – 16, 2003

Contact: [Elmer Moreno](#)

CATC – Tamaulipas Autonomous University

Summer Training Schedule

**Semester 3 & 4**

June 9 – 14, 2003

**Semester 2**

June 16 – 21, 2003

**Semester 1**

June 23 – 30, 2003

Winter Training Schedule

**Semester 3 & 4**

November 10 – 15, 2003

**Semester 2**

November 17 – 22, 2003

**Semester 1**

December 24 – 23, 2003

Consult the web-page [www.catc.uat.mx](http://www.catc.uat.mx) for more information.

Technological North Guanajuato University

**Semester 3**

March 24 - 28, 2003

Contact: [Esther Medina Rivero](#)

**Semester 1**

March 31 – April 4, 2003

Contact: [Esther Medina Rivero](#)

**Semester 2**

May 19 - 23, 2003

Contact: [Esther Medina Rivero](#)

**Semester 4**

May 26 - 30, 2003

Contact: [Esther Medina Rivero](#)

[^Back to top](#)



## ALLIANCES



### SUN

Last February 27, 2003, the Queretaro Technological University invited us to participate in the conference offered by the Technological Universities General Coordination in México, to present our academic model. Several universities' directors seemed very interested, including the Tecamachalco Technological University, the Sonora Technological University, the Coahuila Technological University, Fidel Velazquez Technological University, to which we are going to send detailed information about the Cisco Networking Academy - Sun México, academic model.

We will soon sign this academic agreement with the Queretaro Technological University and its locals (around 11 academies). During this month, we'll begin to train, free of charge, two of their teachers using Sun's Microsystems México facilities. We expect news of this signature in a very short term.

**We look forward to count on your participation to add up to the Sponsored Curriculum!!!**



### PADHIA

"Neither the understanding nor the learning process can take place in an anxiety environment".  
Dr. Frank Smith.

At Padhia we offer Human Integral Develop programs, academic improvement, pedagogic educational actualization, as well as integration for cutting edge technological education.

For more information visit the website at: <http://www.padhia.com.mx/cnap/index.htm>



### VUE

Remember that one of the program's benefits is the discount of 50% in the certification exam. The approximate cost without this discount is \$150 USD

For more information visit the website at: [www.cisco.com/mx/netacad/benef.shtml](http://www.cisco.com/mx/netacad/benef.shtml)

**FLUKE**

Fluke provides the active academies with special discounts in a wide variety of tools and tools packages. Example:

Starter Kit:

Network Inspector Site License

Protocol Inspector Educational Version Site License

Network Maintenance and Troubleshooting Guide

620 LAN CableMeter

110 Digital Multimeter

More information visit the website at: <http://buy.fluke.com/estore/product.asp>

[^Back to top](#)

**CATC SUPPORT**  
**Quality Assurance Plan.**

On February 11, CATC México attended the annual CATCs meeting in Raleigh, North Carolina. The meeting was in the Research Triangle Park in Cisco Systems' headquarters. Within the countries invited were United States, Dominican Republic, Australia, Canada, London and México.

The event offered administrative sessions for CATCs and other sessions for CCNAs and CCNPs. The Mexican CATC attended the administrative and CCNA sessions.

During the 3 days of the Administrative sessions, several topics were discussed and diverse activities were carried out. One of the success stories presented, was the impact of the program in the different countries, which allowed us to share experiences.

We talked about the importance of the new e-learning model culture and its effect in different cultures; for this topic, México presented the success story of the Valle del Mezquital Technological University (UTVM) and its students, the implementation of the program and how it has speed up the progress of these communities, shortening distances and reducing the digital breach.

The CCNA ver 3.0 track was also offered, and the new topics included are:

- VLSM Lecture
- RIPv2 Lecture
- Network Address Translation Lecture

- Switch CLI
- Inter-VLAN Routing
- VLAN Trunking Protocol
- Link State Routing Protocol
- Single Area OSPF Lecture
- EIGRP Lecture

All these subjects were discussed, and we expect to be able to design such a comprehensive agenda that allows us to replicate at least part of these sessions to the Regional Academies in México. We might do it during the Retooling, in May 29 and 30 in the CATC facilities inside the Tamaulipas Autonomous University in Ciudad Victoria. During this event, the Academies in México will be able to get detailed and customized information relating the curriculum changes, ACT, new training strategies and other important topics reviewed at the CATCs' event. We want to share this information with the Academies to finish the communication cycle and to match the Cisco Networking Academy Program changes and updates worldwide.

Everardo Huerta Sosa, M.C. CCAI.  
CATC Mexico, Tamaulipas Autonomous University.  
E-mail: [catcmx@netacad.com.mx](mailto:catcmx@netacad.com.mx)

[^Back to top](#)



## May I help you?

### I receive an error message when trying to Pass users in my class, what does this mean?

The Graduation Error message will appear when you have changed the status of an enrolled user to P (for Pass) when they have not yet met the minimum graduation requirements of the course. The users who do not meet the graduation requirements will be specified in the error message using the identifier you are currently viewing on the page. (Note: if you are viewing the page using blanks, the error message will display Academy Connection ID's).

To find the current graduation rules for the Course and class type you are teaching, please refer to the "Course Catalog".

Visit: <http://netacad-espanol.custhelp.com>

[^Back to top](#)

[Register at Bulletin](#) | [Previous Bulletins](#) |

All contents are Copyright © 1992-2002 Cisco Systems, Inc. All rights reserved. [Important Notices and Privacy Statement.](#)